

# CORPORATE SOCIAL RESPONSIBILITY (CSR) REPORT 2021-22

Document Version: 1



#### Confidential Information:

The information provided in this document is intended solely for the use of PSW. The contents of this document may not be reproduced or divulged outside the intended organizations without the express written permission of PSW.



## **TABLE OF CONTENT**

<b>PREFACE</b> .....	2
<b>CSR and Sustainability initiatives</b> .....	2
<b>INTERNAL</b> .....	2
Gender Audit and Gender Action Plan led by REMIT Pakistan .....	2
<b>EXTERNAL</b> .....	3
Women Entrepreneurship Program (WEP) .....	3



# CSR REPORT

## PREFACE

Pakistan Single Window, a socially aware and responsible entity, is an ICT-based innovation hub to improve Pakistan's integration into global value chains, trade, and logistics by providing a single point of submission of data for reducing time, cost, and complexity. PSW believes that corporate responsibility plays an important role in maximizing the benefits of international trade and investment in development. PSW has developed a Corporate Social Responsibility (CSR) policy to strategically address challenges associated with the United Nations Sustainable Development Goals (SDGs) to ensure an equitable, environmentally sustainable, and healthy society.

Under the CSR policy, PSW is committed to serve the stakeholders, society, and communities with principal guidelines to conduct its business and operations in an economically, socially, and environmentally sustainable manner that is transparent, ethical, and uplifts the general standards for social development of Pakistan besides its other objectives.

## CSR AND SUSTAINABILITY INITIATIVES

### INTERNAL

#### Gender Audit and Gender Action Plan led by REMIT Pakistan

To address SDG Goal 5: Gender Equality and Goal 8: Decent Work and Economic Growth, PSW conducted a gender audit led by REMIT Pakistan and developed a gender action plan to ensure a gender-balanced and women-friendly work environment that eliminates potential gender discrimination. The gender action plan includes developing gender-inclusive policies and interventions (awareness sessions, interactive trainings, IEC material, webinars) on a particular policy regularly throughout the year. To ensure adequate representation of women in the Board of Directors (BoD) the federal government is to appoint a female independent director on the Pakistan Single Window (PSW) Board under the Public Sector Companies (Corporate Governance) Rules 2013.



PSW believes in a respectful, safe, and comfortable work environment for all its employees. To raise awareness and provide strategies for supporting a diverse workforce, a 2-day training on



"Workplace Harassment and Conducting Inquiries" was conducted by Maliha Husain, Executive Director at Mehergarh. In compliance with the policy, a Harassment Inquiry Committee was established for the redressal of complaints of harassment at the workplace.

*SDG Alignment*



## EXTERNAL

### Women Entrepreneurship Program (WEP)

Working towards SDG Goal 9: Industry, Innovation, and Infrastructure and Goal 10: Reduced Inequalities PSW has developed the Women Entrepreneurship Program (WEP). The program is supporting gender equality and women empowerment in global supply chains. PSW believes women are key to drive growth and sustainability. However, the possibilities for women to engage in supply chains are currently limited. PSW has set out to embed gender equality into our transformation strategy. The WEP has been developed with the aim to enhance the capacity of women in businesses and cross-border trade, to support women's entrepreneurship development, and to motivate women joining international trade-related workforce and professions.



*SDG Alignment*



As a socially responsible company, PSW organized a flood relief drive and digital campaign to support over 33+ million flood victims in Pakistan. Through this initiative, PSW collected cash and in-kind donations, which were subsequently given to the Edhi Foundation to bolster their ongoing



humanitarian efforts. This campaign reflects our commitment to community support and aligns with several Sustainable Development Goals, including Clean Water and Sanitation, Sustainable Cities and Communities, Climate Action, and Partnerships for the Goals. PSW is dedicated to making a positive impact in times of crisis.

*SDG Alignment*





+92-51-9245605



info@psw.gov.pk



www.psw.gov.pk



PSW - Head Office, Islamabad:  
2nd Floor, NTC headquarters, Sector G-5/2, Islamabad.